April 27, 2011 1111 Date:

W.I.:

Referred by: Commission

ABSTRACT

Resolution No. 4017

Resolution of Appreciation for Departing Bay Area Rapid Transit General Manager, Dorothy Dugger.

Date: April 27, 2011

W.I.: 1111

Referred by: Commission

Re: Resolution of Appreciation for Dorothy Dugger Upon Her Departure from the Bay Area Rapid Transit District

METROPOLITAN TRANSPORTATION COMMISSION RESOLUTION NO. 4017

WHEREAS, Dorothy Dugger is leaving the Bay Area Rapid Transit District (BART) after 19 years of dedicated service, including four years of service as the district's General Manager; and

WHEREAS, Dorothy was the first female General Manager in BART's 54-year history; and

WHEREAS, prior to her appointment as general manager, Dorothy served for 13 years as the district's deputy general manager and for two years as BART's executive manager for external affairs; and

WHEREAS, Dorothy steered a steady financial course for BART through the most turbulent economic period in the district's history without layoffs or a reduction in core service; and

WHEREAS, under Dorothy's stewardship, BART has boosted its region-best farebox recovery ratio to more than 68 percent and its total operating ratio to 75 percent; and

WHEREAS, Dorothy led BART's systemwide adoption of the Clipper regional transitfare payment card, which is now used by more than one-quarter of all BART riders; and

WHEREAS, Dorothy maintained a clear focus on maintaining the BART system in a state of good repair for the benefit of future generations of BART riders; and

WHEREAS, under Dorothy's leadership BART opened its first infill station at West Dublin/ Pleasanton and began construction on the Oakland Airport Connector, the e-BART extension to Pittsburg and Antioch, and the first leg of the extension from Fremont into Santa Clara County; and

MTC Resolution No. 4017 Page 2

WHEREAS, the \$1.2 billion BART Earthquake Safety Program overseen by Dorothy remains on schedule and on budget; and

WHEREAS, during Dorothy's tenure BART established several new records for daily ridership — including more than a half-million riders on October 29, 2010; and

WHEREAS, Dorothy shepherded the successful dismantling of BART's old Lake Merritt Administration Building, which dramatically improved the northern vista from the nearby Joseph P. Bort MetroCenter for MTC Commissioners and staff; and

WHEREAS, Dorothy' elected not to be part of the Crimson Tide but opted instead to become a Scarlet Knight at Rutgers University; and

WHEREAS, Dorothy's Alabama upbringing enabled her to become one of the very few Bay Area residents who not only knows about Toomer's Corner but also knows how to get there and is able to appropriately use the exclamation 'War Eagle' as either a greeting, an affirmation or a subtle reproach; now, therefore, be it

<u>RESOLVED</u>, that the Commission want to express its admiration for Dorothy's steadfast support for the Bay Area's transportation system through her partnership with MTC and the broader transportation community; and be it further

<u>RESOLVED</u>, that the staff and commissioners of MTC thank Dorothy for her years of service to BART and to the entire San Francisco Bay Area, congratulate her on the positive and stouthearted manner in which she tackled each of the myriad challenges she faced, and wish her and her family many happy adventures in the future.

METROPOLITAN TRANSPORTATION COMMISSION

drienne J. Tissier, Chair

The above resolution was entered into by the Metropolitan Transportation Commission at a regular meeting of the Commission held in Oakland, California, on April 27, 2011